

PRODUCT DISCLOSURE SHEET

(Read this Product Disclosure Sheet before you decide to participate in the *IKHLAS* Fire Plus Takaful. Be sure to also read the general terms and conditions of this Takaful Certificate.)

TAKAFUL IKHLAS GENERAL BERHAD (Member of PIDM)

(Licensed under Islamic Financial Services Act 2013 and regulated by Bank Negara Malaysia)

IKHLAS FIRE PLUS TAKAFUL

Date:

1) What is this product about?

This product provides you with coverage for your property against loss or damage by fire or lightning. The cover also extends to protect buildings and contents against physical loss or physical damage by an Act of Terrorism subject to the exclusions, limits and conditions.

2) What are the Shariah concepts applicable?

- **Tabarru'** shall mean donation for the purpose of solidarity and cooperation among the Takaful Participants and to be used to help all Takaful Participants in times of misfortune. In the context of the Company, Tabarru' will be allocated into the Participants' Risk Fund.
- **Wakalah** refers to a contract where a party, as principal (*muwakkil*) authorizes another party as his agent (*wakil*) to carry out Takaful Business that may be delegated, with or without imposition of a fee. In the context of the Company, we are appointed as an agent (*wakil*) to carry out the Takaful Business and a Wakalh fee (*Ujrah*) to be paid to the Company.

Note: Please refer to the Takaful Certificate for more information.

3) What are the covers / benefits provided?

This Takaful Certificate covers:

- loss or damage to your property due to fire, lightning or explosion caused by gas used for domestic purposes; and
- physical loss or physical damage by an Act of Terrorism

In consideration of additional Takaful Contribution, the Takaful coverage shall extend to include loss or damage to the property covered directly caused by:

- aircraft damage;
- earthquake and volcanic eruption;
- storm and tempest;
- flood;
- explosion;
- impact damage;
- bursting or overflowing of water tanks apparatus or pipes;
- electrical installations:
- bush / lalang fire;
- subsidence and landslip;
- · spontaneous combustion;
- riot strike and malicious damage:
- damage by falling trees or branches and objects;
- cold storage:
- smoke damage;



- goods and stocks undergoing any heating or drying process;
- sprinkler leakage.

Note: Please refer to the Takaful Certificate for the specific terms and conditions applicable to the benefits stated above.

Duration of cover is for one (1) year. As such, you need to renew your Takaful Certificate annually.

4) How much Takaful Contribution do I have to pay?

The total Takaful Contribution that you have to pay is based on the Sum Covered selected, trade/occupation classification and construction classification.

5) What are the fees and charges that I have to pay?

The following charges are applicable:

What you have to pay in addition to the Takaful Contribution amount :-

Applicable taxes are chargeable at the prevailing rates.

• Stamp duty : RM10.00

What is included in the Takaful Contribution amount :-

Wakalah Fees -

✓ Commissions : up to max. 15% of Takaful Contribution

✓ Management Expenses : 21% of Takaful Contribution

What you have to pay if you cancel the Takaful Certificate :-

• Cancellation Fee : RM10.00

6) What are some of the key terms and conditions that I should be aware of?

Duty of Disclosure

- Pursuant to paragraph 5 of Schedule 9 of the Islamic Financial Services Act 2013, if you are applying for
 this Takaful wholly for purposes unrelated to your trade, business or profession, you have a duty to take
 reasonable care not to make any misrepresentation in answering the questions in the proposal form (or
 when you apply for this Takaful). You must answer the questions fully and accurately. Failure to have
 taken reasonable care in answering the questions may result in avoidance of your contract of Takaful,
 refusal or reduction of your claim(s), change of the terms or termination of your contract of Takaful.
- The above duty of disclosure shall continue until the time your contract of takaful is entered into, varied
 or renewed with us.

Contribution Warranty

Takaful Contribution due to the Company must be paid and received by the Company within sixty (60) days from the inception date of this Takaful Certificate or Endorsement/ renewal Takaful Certificate. If the condition is not complied with, this Takaful Certificate shall be automatically cancelled and the Company shall be entitled to the pro-rated Takaful Contribution for the period the Company provides the cover.

Amount to be Covered

- You must ensure that your property is covered at the appropriate amount taking into account the renovations made to your property.
- You may select to cover your property on Market Value or reinstatement value basis:
 - a) Market Value basis we will pay the cost of repairing the damaged property less the amount for Wear and Tear and Depreciation.



- b) Reinstatement value basis we will pay the full cost of repairing the damaged property without any deductions being made for Wear and Tear and Depreciation, provided that the Sum Covered is adequate to cover the total cost of reinstating the property.
- If the amount covered on your property is less than the actual value at the time of loss, you are deemed to be responsible for the difference and bear a proportional share of the loss.
- Excesses, being the amount you have to bear before we indemnify you, are applicable for certain Perils, such as claims against overflowing of water tanks, windstorm, earthquake and flood.

Surplus

- The Company shall charge a Surplus Administration Charge (SAC) of 50% of the gross distributable surplus arising from the Risk Fund at the end of the financial year. However, the Company may at its discretion and where appropriate charge SAC less than 50% of the gross distributable surplus.
- Any net distributable surplus arising (after deducting the SAC) from the Risk Fund will be allocated in full (100%) to the Takaful Participant. Upon Takaful Certificate expiry, if the amount due to Takaful Participants is less than RM10, the amount shall either be retained in the Risk Fund or donated to charity on behalf of the Takaful participants as an act of good deed. The threshold, method and time of settlement of the surplus distribution shall be defined in the Surplus Management Policy. The threshold is not applicable if the Takaful Participants provided their banking information to the Company.

7) What are the major exclusions under the Takaful Certificate?

Exclusions applicable to Fire cover

- 1. This Takaful Certificate is not intended to and does not cover:
 - (a) Loss by theft during or after the occurrence of a fire.
 - (b) Loss or damage to property occasioned by its own fermentation, natural heating or spontaneous combustion (except as may be provided in accordance with Exclusion 2(f)) or by its undergoing any heating or drying process.
 - (c) Loss or damage occasioned by or through or in consequence of the burning of property by order of any public authority.
 - (d) Loss or damage occasioned by or through or in consequence of subterranean fire.
 - (e) Loss or damage directly or indirectly caused by or arising from or in consequence of or contributed to by nuclear weapons material.
 - (f) Loss or damage directly or indirectly caused by or arising from or in consequence of or contributed to by ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel. For the purposes of this exclusion only, combustion shall include any self-sustaining process of nuclear fission.
- 2. Unless otherwise expressly stated, this Takaful Certificate does not cover:
 - (a) Goods held in trust or on commission.
 - (b) Bullion or unset precious stones.
 - (c) Any curiosity or work of art for an amount exceeding RM500.
 - (d) Manuscripts, plans, drawings, or designs, patterns, models or moulds.
 - (e) Securities, obligations, or documents of any kind, stamps, coins or paper money, cheques, books of account or other Business books, or computer systems records.
 - (f) Coal, against loss or Damage occasioned by its own spontaneous combustion.
 - (g) Explosives
- 3. This Takaful Certificate does not cover any loss or damage occasioned by or through or in consequence, directly or indirectly, of any of the following occurrences, namely:
 - (a) Earthquake, volcanic eruption or other convulsion of nature.
 - (b) Typhoon, hurricane, tornado, cyclone or other atmospheric disturbance.
 - (c) War, invasion, act of foreign enemy, hostilities or warlike operations (whether war be declared or not) or civil war.



- (d) Mutiny, riot, military or popular rising, insurrection, rebellion, revolution, military or usurped power, martial law or state of siege or any of the events or causes which determine the proclamation or maintenance of martial law or state of siege.
- (e) Any loss or damage caused to the covered property by any breach of Civil or Shariah Law and principles by the Takaful Participant or otherwise from any other causes prohibited by Shariah Law and principles.

Exclusions applicable to Terrorism cover

- 1. This Takaful Certificate does not cover against:
 - (a) Loss or damage arising directly or indirectly from nuclear detonation, reaction, nuclear radiation or radioactive contamination, however such nuclear detonation, reaction, nuclear radiation or radioactive contamination may have been caused.
 - (b) Loss or damage occasioned directly or indirectly by war, invasion or warlike operations (whether war be declared or not), hostile acts of sovereign or government entities, civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power or martial law or confiscation by order of any Government or public authority.
 - (c) Loss by seizure or illegal occupation.
 - (d) Loss or damage caused by confiscation, requisition, detention, legal or illegal occupation, embargo, quarantine, or any result of any order of public or government authority which deprives the Takaful Participant of the use or value of its property, nor for loss or damage arising from acts of contraband or illegal transportation or illegal trade.
 - (e) Loss or damage directly or indirectly arising from or in consequence of the discharge of pollutants or contaminants, which pollutants and contaminants shall include but not be limited to any solid, liquid, gaseous or thermal irritant, contaminant of toxic or hazardous substance or any substance the presence, existence or release of which endangers or threatens to endanger the health, safety or welfare of persons or the environment.
- 2. This Takaful Certificate does not cover:
 - (a) Land or Land Values.
 - (b) Power Transmission or feeder lines not on the Takaful Participant's premises.
 - (c) Any building or structure, or property contained therein, while such building or structure is vacant or unoccupied or inoperative for more than thirty (30) days.
 - (d) Aircraft or any other Aerial device, or watercraft.
 - (e) Any land conveyance, including vehicles, locomotives or rolling stock, unless such land conveyance is declared hereon and solely whilst located at the property covered herein at the time of its damage.

Note: This list is non-exhaustive. Please refer to the Takaful Certificate for the full list of exclusions under this Takaful Certificate.

8) Can I cancel my Takaful Certificate?

You may cancel your Takaful Certificate by giving written notice to us. Upon cancellation, you are entitled to a refund of the pro rata Takaful Contribution for the unexpired period of cover. No refund of Takaful Contribution is allowed if there is a claim under the Takaful Certificate.

9) What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner.



10) Where can I get further information?

Should you require additional information about IKHLAS Fire Plus Takaful, please contact us at:

Takaful Ikhlas General Berhad

Customer Relationship Management Department, IKHLAS Point, Tower 11A, Avenue 5, Bangsar South, No. 8 Jalan Kerinchi, 59200 Kuala Lumpur.

Tel: 03-2723 9696 Fax: 03-2723 9998

Website: www.takaful-ikhlas.com.my E-mail: ikhlas.com.my

11) Other similar types of cover available.

• IKHLAS Fire Takaful

IKHLAS Houseowner/Householder Takaful

Notification of PIDM's Protection

The benefits payable under eligible Takaful Certificate are protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Takaful Ikhlas General Berhad or PIDM (visit www.pidm.gov.my).

IMPORTANT NOTE:

YOU SHOULD ENSURE THAT YOUR PROPERTY IS COVERED AT THE APPROPRIATE AMOUNT AS IT WILL AFFECT THE AMOUNT YOU CAN CLAIM. YOU SHOULD READ AND UNDERSTAND THE TAKAFUL CERTIFICATE AND DISCUSS WITH THE AGENT OR CONTACT TAKAFUL OPERATOR DIRECTLY FOR MORE INFORMATION.

The information provided in this Product Disclosure Sheet is valid as at 01/05/2024